Child Care Subsidy and Certification Advisory Committee Meeting 10/21/2011 Minutes

In-Person Attendees	Over-the-Phone Attendees
Jim Bates, DCF	SERO – Kenosha, MECA, Waukesha
Regena Floyd-Sambou, DCF	
Erik Hayko, DCF	SRO – Grant, BRO, Vernon, FDIU,
Sue Mathison, DCF	Dodge, Workforce Connections
Laura Saterfield, DCF	
Susan Longfield, DCF	WRO – LaCrosse, Trempelau, BRO,
Kara Kratowicz, DCF	
Rose Prochazka, DCF	NRO – Wood, Oneida Tribe, Stock
Maria Flores, Dane County	Bridge Munsee Tribe,
John Rathman, Outagamie	
Liz Mahlock, Sheboygan	NERO – Waupaca, Shawno, Brown,
Nicole Housley, DCF	Winnebago, Door, BRO, Columbia,
April Heim, Douglas County	Sauk
Tony Sis, Dane County	
Amy Mendel-Clemens, Dane	
Samantha Wendt, Dodge County	
Linda Halverson, Dunn County	
Ronda Brown Anderson, St. Croix	
Gabe Blood, DCF	

Subsidy Update

Contract Update

- Few changes to boilerplate
- Allocations will be the same as what was noted in admin memo 11-02
- Can transfer funds between certification and administration.
- Spend down fraud (840) then charge as admin
- 15% advanced payments available this year
- Submit expenditures beyond contract amount so we understand actual expenditures
- Fraud plan due February 28
- Contracts will be issued electronically this year to directors
- AFSCME language removed from contract
- Provider reimbursement processing changed to reflect OM 10-32 agency must communicate the date/time required for attendance submission to be paid within 10 days.
- Directors have been working with the attorney from the Wisconsin Counties
 Association. They would like to have him take a look at the child care contract to
 remain consistent with other programs.
- Changes to appendix E: ending MOU with AFSCME: representation and grievances

IM Regionalization

- Subsidy participation in 2 workgroups: systems and CDPU
- Advocate for scanning to remain with this unit minus the information that has been deemed confidential
- There should be a presence in every local agency for a family to contact for services
- Question: call change centers most of the centers will have staffing from all counties involved in the consortium – are you ok with updating eligibility confirmation from a chain center that may be located in another county?
- Bates says okay county of residence is responsible for any errors
- Child care cases won't be leveled
- Question: can call change centers manage authorizations?
- Bates says okay
- Comprehensive summary could be a place to get information on the consortium structure
- Brainstorm how we can share

Child Care Regional Meetings

- Nov. 1 Rhinelander
- Nov. 2 Cable
- Nov. 3 Eau Claire
- Nov. 7 Madison
- Nov. 9 Waukesha
- Nov. 10 Appleton

Provider level confirmation and in/out mode are in queue to be released. In/Out in November

FDIU Update

- 2 main sections: client and provider
- Biographical section, process sections: case referral, investigation, overpayment
- All process sections are broken out into client and provider
- Regional contacts
- Email completed fraud plan to regional contacts and Emily Woger
- List of contacts within the fraud unit is also included. Fraud mailbox (8773023728) goes to a voicemail system; if you want to speak to someone, call one of the contacts directly.
- Questions related to provider investigations/overpayment contact Emily Woger (while on maternity leave – Nadine Stankey)
- FDIU will do a road show when chapter 2 is released including a full day training.
- Local fraud incentive plan
- Statutes state for provider investigation only
- Statute gives a specific calculation that needs to be researched
- Draft paper shows alternatives that includes caps
- Please read through it and email comments to Jim in the next two weeks to be considered in the next version to go to S.O.

- Question: does the provider have statistics on the number of IPVs entered in the last year. 142 providers statewide, which were mainly providers in Milwaukee
- DCF/MECA decided to only classify overpayments as IPV if they are suspending the provider
- Question: is the department looking at client fraud incentives? At this time no, but the department is interested in hearing from local agencies via email

Certification Update

- Updated ops memo 11-26 "may" changed to "shall"
- Compliance statement is to be uploaded in WISCCRS not exit interviews
- Upcoming certification roundtable
- Certification providers will need to submit fingerprint cards
- New Worker Training: Madison November 30 December 2
- Next new worker training will be in May but if training is needed before then, please contact Jolene

YoungStar Update

- Provider brochure was released this last week.
- There are two versions of the parent brochure
- Directions for ordering each are included in the advisory committee hand outs (packs of 25)
- Everyone who has applied will be rated by the end of the year, for those who applied prior to June 1
- Experiencing some difficulty with providers canceling appointments
- Providers need to be signed up with YoungStar to continue to be able to receive reimbursement from Wisconsin Shares (~300 providers outstanding response)

BRO Updates

- Regional Shares subsidy meetings: critical that one person from each county/tribe attend as it is part of your contract
- QA reviews of subsidy cases occurred this summer. Agencies received letters with results of any cases they had reviewed. BRO is still waiting to hear back from a few agencies that had cases with error. Please send responses to your BRO coordinators if a response was requested.
- Child care expense reporting: check and see that you are on track with your cost reporting
- In fraud you should charge in admin until you spend down fraud
- For cert, if you need to transfer funds, you may do so no more than once per quarter – send a message to your BRO coordinator
- BRO is gathering contacts to add to the Doc-U-Sign list; additional people can be copied on the email if need be. Contact the BRO coordinator if you'd like to be added as a 'cc.
- Vacancy in SERO hopes to be announced soon, filled after the first of the year.

Next meeting: December 16th